



# Cookie Policy

October 2023



When you access our website or apps a cookie will be stored in your browser or on your device. This is used to continually authenticate who you are, including if you close your browser view or app and return at a later point. Settings you choose within our website may also be stored within your browser.

## Our First Party Cookies

The following is a detailed description of the cookies we use on our Website and Apps:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our Website and Apps. They include, for example, cookies that enable you to log into secure areas of our Website.
- **Analytical/performance cookies.** These are cookies that allow us to recognise and count the number of visitors to our Website and to see how visitors move around our Website when they are using it. This helps us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are cookies that enable us to recognise you when you return to our Website or Apps. This means we can personalise our content for you and remember your preferences.
- **Session cookies.** We use “session” cookies on this Website. We will use the session cookies to keep track of you whilst you navigate the Website. Session cookies will be deleted from your computer or devices when you close your browser.
- **Targeting cookies.** These cookies record your visit to our Website, the pages you have visited and the links you have followed. We will use this information to make our Website more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below.

## Third Party Cookies

Please note that third party providers (including, for example, providers of external services like web traffic analysis services) may also use cookies to assess the ways in which you make use of the Website. Levelise has no control over these. These cookies are likely to be analytical/performance cookies.



## Disable Cookies

You can block Website cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. These settings are usually found in the 'options' or 'preferences' menu of your internet browser.

## Changes to this Policy

Levelise may amend this cookie policy at any time without notice. By continuing to use the Website or Apps, you agree to the updated cookie policy. If you do not agree to any changes that we make, you should not use or access (or continue to use or access) the Website and/or our services. Any changes to our cookie policy will be posted on the Website.

## Contact

If you have any questions about this cookie policy, please write to us by email to [support@levelise.com](mailto:support@levelise.com) or by post to:

Levelise Ltd  
Synergy House  
Woolpit Business Park  
Woolpit  
Bury St Edmunds  
Suffolk  
IP30 9UP  
United Kingdom

Cookie name	Cookie source	Purpose
_ga, _gid	Google Analytics	Estimate our audience size and usage pattern
oauth_token	Mobile app	Allows us to authenticate who you are
base_url	Mobile app	Storing the url that the app is using

